

TNCPE Recognition Levels Matrix

	Level 4	Level 3	Level 2
Principles	Continue to improve and build upon outstanding results and excellent systems	Commitment and practice	Beginning to commit and implement
Processes	Exhibit processes that serve as role models for others, with some at or near “best-in-class.”	Demonstrate significant progress in building systematic processes	Put in place some key process improvements
Effectively Address	Multiple questions	Overall questions	Basic questions
Results	Demonstrate management excellence with superior results over time, directly attributable to a systematic well-deployed improvement approach.	Results for some key processes show improvement that is directly attributable to a systematic approach.	Process improvements are directly attributable to a fact-based improvement process. Results may or may not be evident; however, a measurement system should be in place.
Practices	Outstanding examples of high-performance organizations	Many practices from which other organizations can learn and grow.	