



TNCPE Award Program Recognition Levels

The TNCPE Award Program recognizes the achievement of organizations based on the outcome of assessments conducted at four levels: Interest Recognition, Commitment Award, Achievement Award, and the Excellence Award.

Interest Award

Recipients of the Interest Award are in the beginning stages of applying performance improvement principles through developing and implementing approaches responsive to the basic questions of the *Baldrige Excellence Framework*.

Commitment Award

Recipients of the Commitment Award have identified and implemented approaches that are responsive to the basic questions of the *Baldrige Excellence Framework* and demonstrate a general improvement orientation that is forward-looking. Commitment Award recipients have a measurement system in place to capture results for areas important to the accomplishment of the organization's mission.

Achievement Award

Recipients of the Achievement Award have implemented effective, systematic approaches in place responsive to the overall questions of the *Baldrige Excellence Framework*. These approaches are deployed and aligned with overall organizational needs. Achievement Award recipients demonstrate fact-based evaluation and improvement and exhibit good performance levels in organizational results.

Excellence Award

Recipients of the Excellence Award are outstanding examples of high-performing organizations. These organizations have implemented processes that serve as role models for others, with some processes considered at or near "best-in-class". Excellence Award winners demonstrate a fact-based, systematic evaluation and improvement process and organizational learning.

Organizations recognized at this highest level effectively address the multiple questions in the *Baldrige Excellence Framework* and demonstrate alignment throughout the organization. Results addressing key customer, market, stakeholder and process requirements exhibit areas of strength against relevant comparisons and beneficial trends over time. Organizations that receive the TNCPE Excellence Award are eligible to apply for the Malcolm Baldrige National Quality Award.

Applying for an Award

Application requirements for a TNCPE Award become more involved as award levels increase. To participate, an organization must submit an application packet appropriate for the award level to which it is applying.

If your organization is interested in applying for a TNCPE Award, **please visit www.tncpe.org** for more information including application forms, requirements, resources, and contact information.