

TNCPE announces 2009 board of directors

Dennis Vonderfecht, CEO of Mountain States Health Alliance, to chair

NASHVILLE, Tenn., March 4—The non-profit Tennessee Center for Performance Excellence (TNCPE) has announced its Board of Directors for 2009. TNCPE is an economic development organization that provides regional organizations access to low-cost performance improvement services and education.

Serving as officers are:

Chair: Dennis Vonderfecht, president and CEO of Mountain States Health Alliance, Johnson City

Vice Chair: Joe Alexander, associate dean of Belmont University's Massey School of Business, Nashville

Treasurer: Jim Duensing, executive vice president and CFO for Caterpillar Financial Services, Nashville

Secretary: Dr. Mary Jinks, vice president of the University of Tennessee Institute for Public Service, Knoxville

Past Chair: Melanie Hendricks, vice president of Global Quality at Cummins Filtration (retired), Nashville

Ex Officio: Katie Rawls, TNCPE president and CEO

“Members of the TNCPE Board of Directors share the strength of leadership and an appreciation for the power of organizational improvement tools,” said TNCPE Board of Directors Chair Dennis Vonderfecht. “Yet each member brings individual insight and expertise to the table, representing diverse sectors and regions of the Tennessee economy. I believe we’ll achieve great success as we help TNCPE realize its mission.”

TNCPE’s mission is to lead organizations in the pursuit of performance excellence, improving results and contributing to the economic vitality of their region. In addition to the executive committee, the 2009 TNCPE Board is composed of:

Dr. Lyle Ailshie, director of Greeneville City Schools, Greeneville



Dr. Robert R. Bell, president of Tennessee Technological University, Cookeville

Kenneth Breeden, executive vice president, customer resources, for the Tennessee Valley Authority, Nashville

Dr. Michael Browder, CEO of Bristol Tennessee Essential Services, Bristol

Kevin Carter, Brown Bottling Group Inc., Ridgeland, Miss.

Dr. Kevin B. Churchwell, CEO and executive director of the Monroe Carrell Jr. Children's Hospital at Vanderbilt, Nashville

Thom Crosby, president and CEO of Pal's Sudden Service, Kingsport

Dr. Linda Garceau, dean, East Tennessee State University College of Business and Technology, Johnson City

Commissioner Matthew Kisber, Tennessee Department of Economic and Community Development, Nashville

Lewis Lavine, president of the Center for Nonprofit Management, Nashville

Dr. Jerry C. Maliot, senior vice president and chief quality officer for Methodist LeBonheur Healthcare, Memphis

Greg York, Director of Operations, Marvin Windows and Doors, Ripley

TNCPE is based on the Baldrige National Quality Program, providing organizational improvement programming, primarily in the framework of an awards program. In addition to workshops and learning events throughout the year, TNCPE hosts the Excellence in Tennessee Conference in February to further promote and share performance excellence initiatives.

Press Contact: Katie Rawls, TNCPE President & CEO, Katie.Rawls@tncpe.org, (800) 453-6474