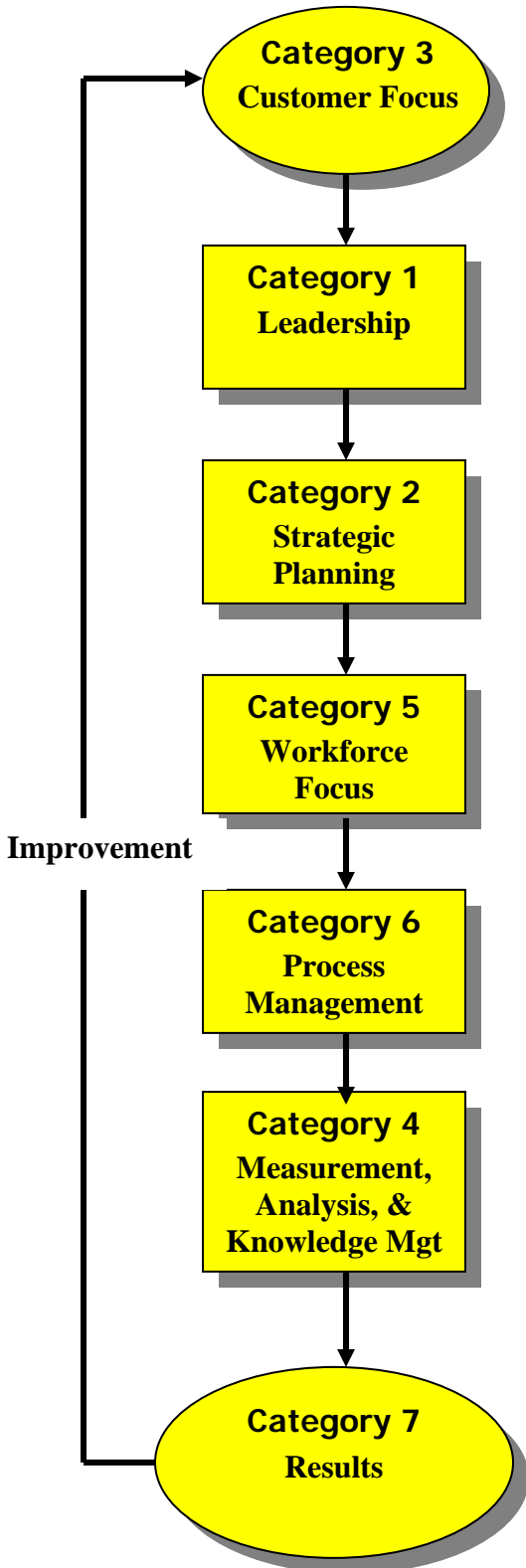


## Criteria for Performance Excellence (easy way in)



Customers, Stakeholder, and Market requirements are

---

---

---

As the Leader I will

---

---

---

My plan of action is

---

---

---

The people who will do this are

---

---

---

The process we will use is

---

---

---

We will measure and understand our performance by

---

---

---

The bottom-line results will be

---

---

---

---