

## EXCELLENCE AWARD RECIPIENTS

### 2008

Caris Healthcare  
*Knoxville*

### 2007

Wellmont Health System  
*Kingsport*

### 2006

Pal's Sudden Service\*  
*Kingsport*

### 2005

Mountain States Health Alliance  
*Johnson City*

### 2003

Marie B. Williams  
Tennessee Center for Performance Excellence  
Founding Director (1993-2004)  
*Honorary Excellence Award*

### 2002

John Deere Power Products  
*Greeneville*

Tennessee Valley Authority Nuclear  
*Chattanooga*

### 2001

Pal's Sudden Service\*  
*Kingsport*

### 2000

Eaton Aeroquip-Gainesboro  
*Gainesboro*

### 1999

Caterpillar Financial Services Corporation\*  
*Nashville*  
*Global Excellence*

Memphis Light, Gas and Water  
*Memphis*

### 1998

Baptist Health System of Knoxville  
*Knoxville*

Fleetguard Inc.  
*Nashville*  
*Global Excellence*

### 1997

Eaton Corporation of Shelbyville  
*Shelbyville*

Methodist Medical Center of Oak Ridge  
*Oak Ridge*

### 1996

Bridgestone/Firestone Inc.  
*Morrison*

### 1995

Dr. Curt W. Reimann  
Malcolm Baldrige National Quality Award  
Founding Director (1987-1995)  
*Honorary Excellence Award*

### 1994

Bristol Tennessee Electric System  
*Bristol*

Federal Express Corporation\*  
Memphis Hub Operations  
*Memphis*

Nissan Motor Manufacturing Corporation  
*Smyrna*

### 1993

Eastman Chemical Company\*  
*Kingsport*

Philips Consumer Electronics Company  
*Knoxville*

\* denotes recipients of the Malcolm Baldrige National Quality Award